

Policies	POL 03	   consolidatedgroup.com.au
QUALITY ASSURANCE POLICY		

PURPOSE

CCS Rentals Pty Ltd T/A Consolidated Group, Jakarli Group Pty Ltd, and Consolidated Transport Services Pty Ltd (collectively *the Consolidated Group of Companies*) are specialists in delivering high-quality earthmoving, transport, mechanical and mobile equipment solutions to the mining, civil and transport sectors.

We are committed to providing reliable, responsive and customer-focused services built on strong systems, competent people and continuous improvement. Our aim is to consistently meet or exceed customer expectations, comply with all applicable requirements, and ensure our quality framework supports safe, efficient and predictable outcomes across all operations.

QUALITY OBJECTIVES

The Consolidated Group will strive to:

- Deliver exceptional quality products and services that consistently meet customer and regulatory requirements
- Manage and optimise our processes to maximise efficiency, productivity and value
- Actively engage with customers and follow up on services to ensure satisfaction remains consistently high
- Identify opportunities for improvement across systems, training, equipment, and service delivery

RESPONSIBILITIES

To uphold this policy and maintain a strong quality culture, the Consolidated Group will:

- Train, educate and communicate with employees, contractors and relevant interested parties regarding quality requirements and expectations
- Maintain this policy as documented information, accessible to workers, clients and interested parties
- Set and monitor measurable quality objectives and targets, ensuring alignment with business goals
- Comply with statutory, regulatory, client and other applicable requirements
- Apply Plan-Do-Check-Act (PDCA) methodology within our management systems
- Continually monitor and improve our quality performance and the effectiveness of our processes
- Apply risk-based thinking in planning, decision-making and operational activities
- Conduct internal audits and management reviews to verify system effectiveness and drive continual improvement
- Maintain and improve our Quality Management System in alignment with ISO 9001:2015
- Review this policy annually, or sooner if required due to operational changes

COMMITMENT

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This policy applies to all companies within the Consolidated Group and extends to all management, staff, contractors, subcontractors and suppliers. We are committed to fostering a culture of excellence, accountability and continuous improvement to ensure our customers receive quality services, every time.

Approved



Theo Tsorvas

Director

Date 11.12.2025